DATA SHEET

3COM® 3102 BACKLIT BUSINESS PHONE

A full-featured backlit phone, ideally suited for demanding business environments

OVERVIEW

Designed for optimum viewing clarity, the intuitive 3Com® 3102 Backlit Business Phone is well suited for busy offices. The five most commonly used feature buttons—Speaker, Redial, Conference, Transfer and Hold—can be localized with a removable faceplate available in multiple languages* for ***smooth adaptation to a multinational business environment***. Thousands of hours of research in acoustic design, hardware engineering and audio tuning provide this multiline phone with ***superior voice and visual quality*** to encourage collaboration and help increase productivity. In addition, ***self-locating capabilities*** can lower total cost of ownership by saving time and reducing service-call expenses. Moving a phone involves simply plugging it into a network port at a new location. All personal settings, directory entries and voice mail travel with the phone. ***Browser-based management*** eases configuration tasks, and web-based support makes advanced features easier to master. What's more, customization capabilities let users accomplish a variety of set-up procedures themselves.

KEY FEATURES

- Two-line, backlit 160 x 33 pixel LCD display
- 18 programmable buttons with lights
- 10 fixed feature buttons
- Wideband audio-ready
- Large message-waiting LED
- Two switched 10/100 uplink ports
- Three softkeys and four-way cursor for seamless menu manipulation and data entry
- Full-duplex speakerphone
- Oversize buttons for most-used features
- Replaceable faceplate for localization
- Power over Ethernet support (IEEE 802.3af)
- Multiple language and Asian character support in conjunction with associated 3Com IP-PBX

* Faceplates are available in Dutch, English, French, German, Italian, Korean and Portuguese (Brazilian)

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3COM IP PHONES PORTFOLIO AT A GLANCE

	3100 Entry Phone	3101 Basic Phones with and without Speaker	3102 Business Phones with and without Backlit Display	3103 Manager Phone	3105 Attendant Console	3106 Cordless Phone	3107 Cordless Phone	3108 Wireless Phone
Max. system (line) appearances	1	4 (NBX®) 2 (VCX®)	18	12	50	4	4	1
Programmable lighted buttons	No	4 (NBX)	18	8	50 / 100 with Shift Button	4	4	No
Fixed feature buttons	4	5	10	10	4	8	9	No
Display softkeys	No	3	3	10	No	No	No	No
Four-way cursor control	No	Yes	Yes	Yes	No	No	No	Yes
Display size	No	160 x 33 pixels	Backlit 160 x 33 pixels[1] or 160 x 33 pixels	320 x 120 pixels	No	2 lines	2 lines	color 1.8 in. TFT
Ethernet ports	1 (10/100)	2 (10/100)	2 (10/100)	2 (10/100/1000) (Gigabit)	1 (10/100)	1 (10/100)	1 (10/100)	No
PoE support (802.3af)	Yes	Yes	Yes	Yes	Yes	No	No	No
Speakerphone	No	Half duplex[2] or listen-only	Full duplex	Full duplex	No	No	No	No
Definable ring tones	No	9	9	9	No	No	No	Yes
Headset jack	No	No	Yes	Yes	No	Yes	Yes	Yes
Codecs G.711, ADPCM, G.729 A/B	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes[3]
Wideband Audio (G.722) handset	Yes	Yes	Yes	Yes	No	No	No	No
Wideband Audio (G.722) speaker-phone	No	No	Yes	Yes	No	No	No	No
Adaptive jitter buffer	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes
QoS: IP-ToS, 802.1p	Yes	Yes	Yes	Yes	No	Yes	Yes	Yes
TAPI support	No	Yes	Yes	Yes	Yes	Yes	Yes	No
DHCP, Option 184	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Desk or wall mountable	Yes	Yes	Yes	Yes	Yes	Yes	Yes base unit	No
Removable faceplate for localization	No	No	Yes	Yes	No	No	No	No
Browser-based administration	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Platform support	NBX	NBX, VCX	NBX, VCX	NBX, VCX	NBX, VCX	NBX	NBX	NBX

1 Backlit display is available with the 3102 Backlit Business Phone (3C10402C)
2 Half-duplex speakerphone is available with the 3101 Basic Phone with Speaker (3C10401B)
3 ADPCM not supported on the 3108 Wireless Phone

ORDERING INFORMATION

PRODUCT DESCRIPTION	3COM SKU
3Com 3102 Backlit Business Phone	3C10402C

*Phone licenses are required to operate all 3Com IP phones on NBX or VCX platforms.

Visit www.3com.com/phones for additional information.

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All specifications are subject to change without notice.
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